

§ 1

Rules and regulations for visitors at St. Mary's Basilica in Krakow

1. The Basilica grounds are protected and monitored.
2. Each and every visitor to the Basilica is expected to behave in a safe manner as specified in the rules and regulations and to follow instructions of the staff.
3. In the Basilica building you must not:
 - a. enter areas other than those intended for visitors;
 - b. litter the premises;
 - c. touch the interior design elements and exhibits;
 - d. eat and drink;
 - e. bring in and consume alcoholic products and other intoxicants;
 - f. smoke tobacco products and electronic cigarettes;
 - g. run and slide on the floors;
 - h. make noise, disturb other visitors, create hazardous situations;
 - i. bring in large pieces of luggage (larger than 40cmx40cmx20cm);
 - j. bring in bicycles, scooters, skateboards and other similar riding devices;
 - k. climb onto platforms, safety elements and reinforcements, lean over railings and protective guarding;
 - l. throw any objects;
 - m. photograph and film the interior of the Basilica using an additional light source and using a tripod or other stabilising device without authorisation;
 - n. photograph and film the security systems;
 - o. bring in firearms, explosives and other objects hazardous to health and life;
 - p. bring in animals, with the exception of a guide dog of a blind or partially sighted person and a disabled person's assistance dog;
 - q. relocate the equipment and other exhibits without authorisation;
 - r. destroy the furnishings of the Basilica;
 - s. carry out commercial, advertising or political agitation activities.
4. While in the Basilica, do behave with due solemnity and respect.
5. Visitors are expected to dress appropriately for the sacred nature of the site.
6. No persons will be allowed into the Basilica who:
 - a. bring in hazardous objects or materials;
 - b. are under the influence of alcohol, drugs or psychoactive substances;
 - c. dress in an inappropriate manner for the solemnity of the place.
7. Whether objects brought into the Basilica are hazardous is decided by the tourist staff in each case. A member of the staff may prohibit objects from being brought into the Basilica if they consider such objects to be hazardous or an obstruction or hindrance to other visitors.
8. Children under the age of 13 are only allowed in the Basilica when accompanied by an adult.
9. Parents and guardians are responsible for damage caused by children in their care.
10. School groups are only allowed in the Basilica when accompanied by a teacher/guardian.
11. The teacher/guardian of a school group is responsible for the discipline of those in their care.
12. The guide/tourist staff is responsible for the behaviour of people they are guiding, particularly as regards their observance of these rules and regulations.
13. The Basilica reserves the right to exclude visitor access to a specific part of the building. Information on restricted access will be communicated to visitors in a manner that

allows them learn about such restriction before purchasing the ticket in the form of a donation certificate.

14. The Basilica reserves the right to restrict the access of tourists to parts of the building. Restricting tourist access to a part of the facility is not grounds for a refund of all or part of the entrance fee.
15. The administrator of St. Mary's Basilica reserves the right to lend photographs and films for public and commercial use.

§ 2

Data protection

Pursuant to Article 13 of the General Data Protection Regulation of 27 April 2016. (OJ EU L 119 of 4 May 2016):

- 1) the controller of your personal data is the Basilica of St. Mary in Krakow, at Pl. Mariacki 5, 31-042 Krakow, m.mroz@mariacki.com.
- 2) Your personal data will be processed to enable the use of the Basilica of St. Mary's facility pursuant to Article 6(1)(b) of the General Data Protection Regulation of 27 April 2016.
- 3) Recipients of your personal data will only be entities entitled to obtain such personal data under law.
- 4) Your personal data will be retained for a period compliant with relevant legislation.
- 5) You have the right to request access, rectification, erasure or restriction of processing of your personal data from the controller and the right to data portability pursuant to Article 13 GDPR.
- 6) You have the right to lodge a complaint with the supervisory authority.
- 7) The provision of your personal data is voluntary; however, failure to do so may result in a refusal to provide the service.

§ 3

Final provisions

1. As you purchase the ticket in the form of a donation certificate to the Basilica, you accept these rules and regulations.
2. The rules and regulations are available at www.mariacki.com and at the Visitors' Centre.
3. Non-compliance with these rules and regulations constitutes grounds for the expulsion of the visitor from the Basilica grounds. A person who has been asked to leave the Basilica grounds due to non-compliance with the rules and regulations is not entitled to a refund.
4. The Basilica reserves the right to amend these rules and regulations.

